

2024 Policyholder Risk Management Support



2024 Webinars

Invitations and registration links to our risk management webinars are sent to all Lexington Healthcare policyholders approximately one month prior to the webinar. The 2024 topics include:



The Increasing Use of Bodycams and Other Security Technologies in Healthcare and Privacy Issues
January 25, 2024 at 2 PM ET

Informed Consent and Informed Refusal: What's the Difference?
March 21, 2024 at 2 PM ET

Proactive Risk Assessment Methodologies
June 27, 2024 at 2 PM ET

Becoming a High Reliability Organization
September 19, 2024 at 2 PM ET

Leveraging Technology to Meet Patient Demands
November 7, 2024 at 2 PM ET

Risk Management Services

Risk Management Consultation

Value-add Risk Management consultations at riskmanagement@aig.com are available for all policyholders Monday to Friday 9 AM–5 PM EST, to provide risk management support to policyholders when the need and questions arise.

Crisis Prevention and Verbal De-Escalation Training (Live Remote/Onsite Options Available)

Policyholders may have access to our Crisis Prevention Institute (CPI) certified instructor who will work with your facility to provide training and teach staff proven strategies for deescalating and responding to a potentially violent situation before it escalates.

Workplace Violence Risk Management Resource Library

Lexington Healthcare Risk Management is now offering exclusive access to our policyholder Workplace Violence Risk Management Resource Library developed in conjunction with ECRI. This library provides access to workplace violence and behavioral health resources to assist facilities in their risk management efforts.

Did You Know? Risk Management Advisories

Our *Did You Know?* risk management advisories are sent to all Lexington healthcare policyholders to provide timely information on current and emerging exposure risk management topics.

For additional information about available risk management services for current policyholders, please contact riskmanagement@aig.com.

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